



MYP training agenda



certified: access Level 2 support

1. introduction

- Housekeeping
- Key objectives
- Overview of GOMS

2. GOMS

- Overview of GOMS features
- Administer settings
- Administer goals + objective library
- Administer client information
- Create review sessions
- Administer client dashboard
- Manage + administer alerts
- Generate reports

3. support centre + communication

- Submit training attendance confirmation
- myHelp + myTraining

- Lodging support tickets

- Upcoming training, demonstrations + events
- eNews + social media

4. next steps

- Review GOMS settings
- Set up outcomes + alternative outcomes
- Add goals + objectives to the library
- Copy relevant clients into GOMS + apply goals from the library
- Modify the goals + objectives to suit the client

5. close

- Questions + answers

myNOTES

It is your responsibility to record educational seminars you attend, which are both relevant to and contribute to your professional and personal development. A copy of the MYP Training Agenda and Certificate of Attendance may be used for those records.