

# MYP training agenda



## certified: access Level 2 support

### 1. introduction

- Housekeeping
- Key objectives
- Overview of eMarketing

#### 2. eMarketing

- Overview of eMarketing features
- Create + edit contact lists
- Create + edit events
- Create + edit campaigns
- Generate reports

### 3. support centre + communication

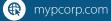
- Submit training attendance confirmation
- myHelp + myTraining
- Lodging support tickets
- Upcoming training, demonstrations + events
- eNews + social media

#### 4. next steps

- Create categories + communication templates
- Use the quick send to send a template to yourself/a contact
- Create a contact list/search
- Create a campaign + send a template to a contact list/search
- Create an event with activities

#### 5. close

• Questions + answers







myNOTES			

It is your responsibility to record educational seminars you attend, which are both relevant to and contribute to your professional and personal development. A copy of the MYP Training Agenda and Certificate of Attendance may be used for those records.

